

International Routing Guidance

Shipments for international orders which require an AT&T company to assume responsibility for the export or import clearance processes, must be transacted in accordance with the terms of the contract (INCO Terms and/or Delivery Matrix).

If there is no contract supporting the international order and it is believed that an AT&T company is responsible for the export or import process, contact the Trade Operations Team for assistance at g44028@att.com. Your request must include a copy of the purchase order supporting the transaction.